



ENGAGEMENT SPECIALISTS
(PUNJABI)



HIGHLY DRIVEN TO PROVIDE INCREDIBLE CUSTOMER INTERACTIVITY, SERVICING AND SUPPORT

Manage customer accounts & day-to-day operations

Provide exemplary day-to-day service & support to customers, manage open cases & upstream coordination

Use engaging communication techniques coupled with analytical insight to create high value, long-term customer relationships

Work with cross-organisation partners to identify & take advantage of operational efficiency improvement opportunities

Collaborate with team members to deliver demanding client requests

BS / BBA degree preferred

1+ year of experience in customer services. Fresh graduates may also apply

Willingness to take sole responsibility & push the limits

Superb oral & written English, Urdu & Punjabi communication skills

Send your CV to talk@text.com.pk

text.com.pk