



## HEALTHCARE ENGAGEMENT SPECIALISTS



### PASSIONATE TO PROVIDE INCREDIBLE MEDICAL INTERACTIVITY, SERVICING & SUPPORT IN THE HEALTHCARE SECTOR

- Manage customer accounts & day-to-day operations for healthcare organisations
- Provide exemplary day-to-day service & support to Doctors & Pharmacists; manage open cases & upstream coordination
- Use engaging communication techniques coupled with analytical insight to create high value, long-term customer relationships
- Work with cross-organisation partners to identify & take advantage of operational efficiency improvement opportunities
- Collaborate with team members to deliver demanding client requests

- Pharm-D / MBBS degree
- Sound knowledge of basic to advanced medical terminologies
- Above-average typing skills & above-average memory skills
- Superb oral & written English & Urdu communication skills
- Willingness to take sole responsibility & push the limits

Send your CV to [talk@text.com.pk](mailto:talk@text.com.pk)

[text.com.pk](http://text.com.pk)