



EDTECH OPERATION SPECIALIST



HIGHLY DRIVEN TO PROVIDE INCREDIBLE INTERACTIVITY, SERVICING & SUPPORT

Provide exemplary day-to-day service & support to faculty, manage open cases & upstream coordination
Manage operations as planned for schools in AJK
Use engaging communication techniques coupled with analytical insight to create high value, long-term relationships
Work with cross-organisation partners to identify & take advantage of operational efficiency improvement opportunities
Collaborate with team member to deliver demanding requests

Bachelors / Masters in any field
Superb oral & written English, Urdu & Pashto communication skills
Willingness to take sole responsibility & push the limits