



## SOCIAL MEDIA EXECUTIVE



### HIGHLY DRIVEN TO PROVIDE INCREDIBLE INTERECTIVITY

Manage customer accounts & day-to-day operations  
Provide exemplary day-to-day service & support to customers, manage open cases & upstream coordination  
Use engaging communication techniques coupled with analytical insight to create high value, long-term customer relationships  
Work with cross-organisation partners to identify & take advantage of operational efficiency improvement opportunities  
Collaborate with team members to deliver demanding client requests

BS / BBA degree preferred  
Willingness to take sole responsibility & push the limits  
Superb oral & written English & Urdu communication skills