



SOCIAL MEDIA MANAGER



HIGHLY DRIVEN TO PROVIDE INCREDIBLE INTERECTIVITY

Manage customer accounts & day-to-day operations
Provide exemplary day-to-day service & support to customers, manage open cases & upstream coordination
Use engaging communication techniques coupled with analytical insight to create high value, long-term customer relationships
Work with cross-organisation partners to identify & take advantage of operational efficiency improvement opportunities
Collaborate with team members to deliver demanding client requests

BS / BBA degree preferred
Minimum 1 year experience in relevant field
Willingness to take sole responsibility & push the limits
Superb oral & written English & Urdu communication skills